

# State gets ISO certification

## TRIBUNE NEWS SERVICE

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Himachal has become the first state in North India to have acquired ISO: 9001:2001 for providing e-governance services in issuance of driving licences and registration of motor vehicles.

Chief Minister Virbhadra Singh was presented the certificate by D.K.S. Moorthy, country manager (technical services) of Det Norske Veritas (DNV), an internationally reputed certification agency based at Norway, here today. The certification for "Quality in Delivery of Public Services" has been given for Hamirpur district and Sundernagar subdivision of Mandi district.

The Chief Minister said his government had decided to computerise all official functioning and priority was being accorded to the computerisation of the revenue records in the state. He said the government had targeted computerisation of all records of gram panchayats to bring about efficiency, accuracy, transparency and quality in delivering services to the people.